



## Mike Scholl Builders, Inc. Survey

**Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.**

**Excellent – 5      Good – 4      Average – 3      Fair – 2      Poor – 1**

**Initial Contact:**

You were able to contact Mike Scholl Builders, Inc. in an easy manner.  
 Callbacks to you were returned in a timely manner within 2 business days.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Job Proposal Contract:**

Your Job Proposal Contract was easy to read and understand.  
 Your Job quote was within the reasonable price expected.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**On the Job Site:**

Overall quality of the construction work and your expectation.  
 Overall quality of our employees while on the job.  
 Overall quality of our subcontractors while on the job.

5  4  3  2  1  NA  
 5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Service Quality:**

Our Company is courteous, professional, and knowledgeable.  
 Questions, issues or concerns are addressed in a timely manner.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Overall Satisfaction**

How would you rate your overall satisfaction?

5  4  3  2  1  NA

How did you initially hear about us? Carl Lapp

If referred to us, please write in their name and address, so we can send them a thank you letter and gift: 6700 Carter Rd Spas

Why Mike Scholl Builders, Inc. over a competitor? Mike has built us a job barn

May we refer potential clients to you for a referral?  YES  NO

If YES, may they contact you by phone?  YES  NO      If YES, Phone number: 750-3421

Do you have a compliment quote that we may put in our advertising?  YES  NO

If YES, Quote: \_\_\_\_\_

**Additional Comments:**

Print Name: Joan Emmons  
 Signature: Joan Emmons      Date: 6/26/06  
 Address: 1983 S. Deering Rd Luma MI 49269