



Mike Scholl Builders, Inc. Survey

Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.

Excellent – 5 Good – 4 Average – 3 Fair – 2 Poor – 1

Initial Contact:

You were able to contact Mike Scholl Builders, Inc. in an easy manner. 5 4 3 2 1 NA
 Callbacks to you were returned in a timely manner within 2 business days. 5 4 3 2 1 NA

Job Proposal Contract:

Your Job Proposal Contract was easy to read and understand. 5 4 3 2 1 NA
 Your Job quote was within the reasonable price expected. 5 4 3 2 1 NA

On the Job Site:

Overall quality of the construction work and your expectation. 5 4 3 2 1 NA
 Overall quality of our employees while on the job. 5 4 3 2 1 NA
 Overall quality of our subcontractors while on the job. 5 4 3 2 1 NA

Service Quality:

Our Company is courteous, professional, and knowledgeable. 5 4 3 2 1 NA
 Questions, issues or concerns are addressed in a timely manner. 5 4 3 2 1 NA

Overall Satisfaction

How would you rate your overall satisfaction? 5 4 3 2 1 NA

How did you initially hear about us? OUR SON JOAN HAD WORK DONE

If referred to us, please write in their name and address, so we can send them a thank you letter and gift:

Why Mike Scholl Builders, Inc. over a competitor? WELL PREPARED PLANS AND JOB UNDERSTANDINGS

May we refer potential clients to you for a referral? YES NO

If YES, may they contact you by phone? **If YES, Phone number:** 529-4360

Do you have a compliment quote that we may put in our advertising? YES NO

If YES, Quote: GOOD JOB AND FAST RESPONSE

Additional Comments:

Print Name: D.H. MUMBERG

Signature: [Signature] **Date:** 2-1-06

Address: 8771 GATES ROAD CLARK LAKE